

Stansted Airport
Independent Consultative Committee (ICC)
STACC Meeting
Wednesday 23rd April 2025
Radisson Blu Hotel, Stansted Airport 1400-1600

Present:

Title	Name	Initial
Independent Chair	Shena Winning	Chair
Technical Advisor and Secretary	Iain Stewart	IS
Independent Secretariat	Michelle Boness	MB

Organisation:

Title	Name	Initial
Business Interests – Innovation Corridor	John McGill	JMc
Passenger Interests	Coral Lindfield	CL
Braintree District Council	Cllr Richard Van Dulken	RVD
Surface transport interests	John Pope	JP
Stansted Airport Watch Foundation CIC	Brian Ross	BR
Business Interests	Graham McAndrew	GMc
Environmental interests	Aubrey Holt	AH
Essex County Council	Zhanine Smith	ZS
Uttlesford District Council	Cllr John Evans	JE
Uttlesford Association of District Councils	Jackie Cheetham	JC
Herts County Council	Paul Donovan	PD
Local Passenger Interests/Surface Access	Anthony Armon-Jones	AAJ
Harlow Council	Cllr Alistair Gunn	AG

MAG:

Title	Name	Initial
Head of Community Engagement	Robert Pattison	RP
Chief Sustainability Officer	Neil Robinson	NR
Strategic Planning Director	Alistair Andrew	AA
Head of Stakeholder Communications	Daniel Burford	DB
Community Engagement Manager	Daniel Turpin	DT
Head of Noise and Community Engagement Strategy	Sue Thomas	ST
Head of Corporate Affairs	Jonathan Stock	JS
Managing Director - Stansted Airport	Gareth Powell	GP
Head of Business Continuity & Resilience	James Parrish	JP
Flight Evaluation Manager	Duncan Smith	DS

Apologies:

Title	Name	Initial
Essex County Council	Cllr Lee Scott	LS
PRM Representative	Gobi Ranganathan	GR
East Herts District Council	Cllr Calvin Horner	CH
Planning Manager	Lydia Sadler	LS
Hertfordshire Association of Parish Councils	Alex Daar	AD
AAC and Mitigation Administrator	Morgan Redman	MR

Agenda Item	Description
1	Procedural Matters Attendees were welcomed to the meeting a. Apologies for absence and deputising attendees Apologies were noted as per page one with no deputies attending. b. Public Questions There were no questions from the public. c. Minutes from the previous meeting The minutes were accepted as an accurate reflection of the previous meeting. d. Matters arising None.
2	Update from Chair: Shena Wining, STACC Chair (10 mins) Chair introduced and welcomed Iain Stewart (IS) to STACC in the capacity of Technical Advisor and Secretary. The recruitment panel Jackie Cheetham, Graham McAndrew, Aubrey Holt and Alistair Gunn and airport were thanked for the assistance in the recruitment process. It was noted the IS would be taking over the minuting of future meetings and MB was thanked for her support. IS thanked Chair and introduced himself to the committee stating he had been an MP for Milton Keynes South until the boundaries were revised and has a keen interest in transport having chaired the Transport Select Committee. More recently, IS has acted as a freelance consultant and believes this to be an interesting period to be working with Stansted. Chair advised that the DfT had been invited to attend the meeting in order to update the Committee on their current and future activities; however, due to the departments reorganisation the team who would attend would be leaving in the next few weeks and the proposed new team member is on annual leave and therefore no one would be able to attend. The new contact will be Hugh Jones who provided a note of the departments priorities: • Summer resilience – industrial action within Europe is expected. • Links to the Secretary of State’s announcement were provided to the committee noting that sustainable aviation fuel is their priority. Chair noted that a presentation on freight as a sector would be presented to the June meeting and that a set of organisation charts for Stansted airport would be circulated at the close of the meeting. Reference was made to the substantial change that would come with the impending local government reorganisation and devolution, it was suggested that a separate day should be committed to discuss future priorities and membership to ensure that the committee continues to represent and engage with it’s communities. ACTION: A day to be organised to discuss forward planning and attendance to connect with all communities.

3	Report of Managing Director: Gareth Powell (30 mins) The report had been circulated prior to the meeting with the following highlights. - Continued record periods of growth with a busy February and March, growing at around 5% per annum, over 29M passengers using the airport year to date. It is expected the 30M milestone will be achieved later in 2025. - Good performance in security wait time was noted with high levels of customer satisfaction, the departure lounge space continues to be a constraint. Good progress with the investment programme is being made; - Change to new security scanner as mandated by DFT. Maximum allowable liquid continues to be 100ml and passengers will still need to be prepared with items in a plastic bag. - The new domestic arrivals hall is being moved to a dedicated reclaim hall. - Barrierless drop-off has been implemented. There has been an issue with database migration which has been addressed. Length of wait is to be addressed, however, this is working well. - EDF Renewable signs for the solar farm have been installed. This is expected to be completed in January 2026. - Additional flight routes and airlines are being introduced to Stansted. - A new coach operator is in place (Flibco) providing additional connectivity for passengers. - Basic maintenance is ongoing including toilets and road infrastructure ahead of building work. - New check-in kiosks are performing well with the security portal work ongoing. - Focus continues regarding accessibility and services which has seen a 17 per cent year on year rise in requests for assistance. Pre-booked service users are receiving assistance within 20 minutes of arrival. - The busiest summer on record is expected and recruitment has taken place to provide a robust service. It was noted that construction traffic for the solar farm is under the remit of EDF and a traffic management plan is in place. Payment issues with the rail / contactless systems were noted as due to two separate providers' systems being in place. An update is awaited and it is not known if physical tickets will function. This is not considered to be a big risk. Lighting 'seepage' from the airport buildings was queried and noted it meets international regulations which is the same across the World and is fully compliant with current safety standards. A direct comparison against international airports is not available. It is expected bus service 33 will continue to be supported with discussions ongoing with the transport forum. It is likely the airport will fund this and it will operate during the weekend. A member queried why night flight dispensations [more than 1,600 last summer] were more than Heathrow and Gatwick combined and found it hard to believe many were due to adverse weather. It was noted this discussion was ongoing with industrial action and weather making significant contributions which remain within dispensation parameters. It was suggested this discussion be continued outside of the meeting. ACTION: GP to provide night flight dispensation numbers. Airport NPS responses were noted as the number of respondents during the period.
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	A discussion regarding unofficial car parks / meet and greet providers was had where over 60 customers vehicles had been vandalised. The airport does identify the unofficial car parks which are highlighted on the website so customers can avoid them with the recommendation that passengers only use approved / regulated providers. It was noted enforcement action had already been taken. A report ranking airports for delays listed Stansted at third and fourth. On time performance is only partly under the airport's control with Stansted having a good record for airport induced delays, consequential delays are generally due to European destination issues. The industry measures delay from 15 minutes and those reported were at 19 minutes.
4	Airport Planning Update: Alistair Andrew – Strategic Planning Director (20 mins) a. Standing item: Opportunity for Airport Planning Team to update the committee on matters relating to planning. b. Outcome of SDP Consultation, next steps • Local plan remains a key focus, EIP is scheduled for June. • The consultation ran to early March; key stakeholder responses have been received with response being less than that received in 2015. Responses are being worked through, additional dialogue with local authorities is to be undertaken. • The planning application consultation received 2,852 responses across a range of platforms [online, website, social media, stakeholder workshops] which was pleasing. Highlights noted as: ○ Two-thirds are supportive of making best use of existing runways. ○ General level of support reference connectivity, jobs, growth was high especially with local job opportunities and College expansion. ○ Public transport use to the airport was a factor. ○ There were no surprises with strong support for core themes. ○ Traffic congestion continues to be a concern. The Councils' opinions on environmental sustainability was largely supportive with a few tweaks required, eg housing. This is being finalised and should be completed in the next few weeks / this month. The scoping report will be online shortly. It was noted that Gatwick and Luton airports had submitted planning applications some time ago with Gatwick needing to make amends. Luton's application has been approved and publicly declared expansions across other airports has been taken into consideration. With other airports all looking to expand / grow, it was noted that at Stansted this would be achieved with bigger [longer] aircraft carrying more passengers per aircraft and that, with all industry forecasts noting increased demand airports will be able to co-exist and grow. It was noted the National Airport Statement and Best Use policies need to be updated by Government. The expansion plan forecasts produced by MAG are available whilst, nationally, there was a traffic forecast last produced in 2017; which are part of policy reports. Timeline to review responses was noted as end of May.

JC requested Parish Councils liaise with MAG to provide materials on their websites as well as on local notice boards to ensure local communities are included.

5 Resilience at London Stansted Airport: James Parrish - Head of Business Continuity & Resilience (15 mins)

James Parrish Presented his report with the following highlights:

- Resilience is based on three core pillars; business continuity, emergency planning [blue light], incident and crisis management.
- The airport is working toward ISO 22301 - Business Continuity Management..
- The image below provides an overview of the Business Continuity Management plan.

Business Continuity Management



BCI – Business Continuity Institute Good Practice Guidelines

Analysis

Business Impact Analysis (BIA)
Resilience Risk Assessment

Solutions Design

People, Data, Premises, IT Systems, Third Party

Enabling Solutions

Plans which enable STN to respond to and recover from a wide range of incidents

Validation

Exercise, Live Play, Tabletop, Stress Testing

- A “live play” exercise using the multi-storey been undertaken to ensure best practice is embedded.
- The airport works closely with other agencies to ensure adequate processes are in place. The Emergency Planning and Policy Group govern this.
- The image below demonstrates the Incident Management plan which is in operation 24 hours a day, seven days a week and is created from multi-agency point of view.

Incident Management



London Stansted Airport has a 24/7 command structure in place, that can call upon resources to support with Incident Management

	JP was thanked for his presentation with it noted that local authorities been helpful in creating the plan and that there is a good relationship with Essex Resilience Forum who are included in multi-agency exercises. The recent electrical issues at Heathrow and fire at London Luton Airport will both provide learnings to feed into the plan. JP noted that he will be aware of what is happening at any time if incidents occur in a multi-agency environment. The coach fire and automatic opening of terminal doors was cited with JP advising rigorous follow up and learnings from all incidents may take time.
6	Managing and Monitoring Noise at Stansted: Duncan Smith – Flight Evaluation Unit Manager (20 mins) The full presentation can be found from page 14 of the papers shared by Dan Turpin on 25th April. DS ran through his presentation with the following highlights. • DS explained that noise abatement related matters are signed off by the Secretary of State [for Transport] and that the monitoring systems are hosted in Australia. • Noise readings are monitored using a combination of Operations, Violations and Noise Event Browsers which monitor take off and landing noise readings. • Aircraft are certified [for noise ratings] at point of manufacture. • Compliance rates are in excess of 99 percent with the Datling route to France recording higher readings due to the tight turn. • Where noise incidents occur the operator is contacted to improve. The incident could be from a number of factors including database errors. • An additional 'corridor' withing the existing 'corridor' [300m wide] has been introduced; EIG and Noise and Track Keeping Working Groups continue to monitor this. • Performance Based Navigation ensures everyone uses the same corridor. • Continuous climb is measured to 10K feet, results are good within the Heathrow corridor but not as good along the Luton corridor. • Continuous descent is more efficient on noise and fuel, this is measured on runway 22. • Runway 04 is to be addressed with regard to monitoring. • 16 hour day / 8 hour night limit has reduced parameters to 84dB. • There has been a considerable reduction in night-time noise infringements. • Location and measuring parameters of noise monitors was discussed along with now infringement data is provided. • Night Noise Controls limits are set by Government, an additional QC band was introduced in 2017 which enables improvement in aircraft to be measured. It was suggested that Braintree would be a good location for a noise monitor, RE offered to facilitate. There was considerable discussion around decibel measurement and QC points. DFT is awaiting the noise impact report, expected for 2026.
7	Community Engagement update – Dan Turpin - Community Engagement Manager (10 mins) • The Community Fund has come to the end of the financial year, award to not-for-profit organisations. • 109 applications were received with 49 awards made totalling £200K.

- Some awards were made slightly outside of the 10 mile radius due to work carried out within the area of benefit.

Community Fund FY26

Stansted Airport Community Fund 2025-26 Funding Schedule

	FLAGSHIP AWARD			
	Spring 2025	Summer 2025	Autumn 2025	Winter 2026
Application Window	1st April – 9th May	1st July – 8th August	1st October – 7th November	5th January – 13th February
Internal Review	12th May – 16th May	11th August – 15th August	10th November – 21st November	16th February – 20th February
Funding Committee Review	19th May – 3rd June	18th August – 9th September	24th November – 3rd December	23rd February – 10th March
Committee Meeting	4th June	10th September	3rd December	11th March
Award Notification	W/c 16th June	W/c 22nd September	W/c 6th January	W/c 23rd March

4 CF rounds and a Flagship Award

Predicted £210k spend

Look back on previous awards to see how it has helped

8

Stansted Transformation Project & Future Security Programme: Daniel Burford – Head of Stakeholder Communications (10 mins)

Opportunity for Airport Management Team to update the committee on matters relating to the terminal expansion project and future security.

DB presented the update with the following highlights:

- Work is progressing well and as planned with Phase 5 works to start in May.
- The domestic reclaim hall is nearing completion.
- Access for the emergency services is ongoing.
- Staff validation points have been constructed and are in use.
- Work on the security orientation zone is underway.
- L05 corridor enabling works are being started.
- External logistics works around wildlife is being undertaken.
- Three key species Badgers, Great Crested Newts and Little Ringed Plovers have been found on site, work with Natural England continues to protect them and their environments.
- Stansted has been issued a District Level Licence.
- It was noted the injured Kestrel was nursed to health and has been released back to the wild.
- Colleague welfare refurbishment project is underway.
- Ongoing works for lifts and road infrastructure is underway.

9

Working Groups (15 mins)

Working Group Chairs will update the meeting on current working group actions.

Due to lack of time, updates will be provided via email.

a. Environmental Issues Group – Aubrey Holt

b. User Experience Group - Graham McAndrew

c. Transport Forum – John Pope

20250423 STACC Unadopted Minutes

10	AOB ZS: advised construction traffic will not be routed through Takeley, it will be routed via airport network coming out at the Coopers End roundabout – Parsonage Rd and into the site. Attached is the plan and other info can be viewed from UDC’s website. https://publicaccess.uttlesford.gov.uk/online-applications/applicationDetails.do?activeTab=documents&keyVal=SFYBVOQNFN000
11	Future meetings Wednesday 25th June 2025 Wednesday 22nd October 2025 (All 2-4pm at Radisson Blu Hotel)
	There being no further business the meeting closed at 1615.