

London Stansted Airport Consultative Committee

January 2020 Airport Management Report

London Stansted boosts flights to India with new service to the country's economic capital Mumbai

Trade and tourism industries across the East of England and London are set to receive a major boost from the launch of a new Air India service between London Stansted and India's economic hub Mumbai from February.

The route will be a first for Stansted and comes just three months after the airline launched the only direct flights from London to the northern city of Amritsar from London Stansted - the carrier's inaugural route from the airport.

The new three-times a week service begins on February 21st and will be operated by a 256-seater Boeing 787 Dreamliner offering both business and economy class.

Ural Airlines launches new Moscow service from London Stansted

London Stansted's first ever scheduled flight to Moscow started in December 2019 with the launch of a new direct service by Russian carrier Ural Airlines.

The new airline connects passengers from across London and the east of England to the Russian capital's Domodedovo airport four-times a week using an A320 aircraft offering business and economy class service on board the 160-seat aircraft.

Ural Airlines is one of Russia's leading airlines serving nearly 10 million passengers a year across 200 destinations with a fleet of 46 aircraft.

Summer slot allocation

Looking ahead to the summer season, early indications from airlines are that they are asking Stansted for a 15% increase in seats flown compared to last summer

Airport volunteers lend a helping hand in the local community over Christmas

Teams of Stansted Airport colleagues were out and about in the community spreading some festive cheer and supporting local good causes in the run-up to Christmas. In 2019 more than 350 airport employees gave over 7000 hours of their time to their local community. The airport continuously encourages its employees to contribute their skills on a volunteer basis not only to strengthen ties with the local community, where colleagues and passengers live and work, but to also support employee wellbeing and engagement.

- 100 airport volunteers lent a festive hand to dozens of community projects in Harlow, Bishop's Stortford and Saffron Waldon.
- Operational teams and office staff gave up their time to help at local foodbanks, serve Christmas lunches to the elderly, deliver presents to children in hospital and spruce up a children's nursery.
- 20 boxes of food were donated to a local foodbank through the airport's reverse advent calendar appeal. Instead of receiving a chocolate for each day in December, staff donated an item of food every day for 24 days to the Uttlesford Foodbank.

London Stansted scoops top environmental award for second year running

London Stansted's first ever Biodiversity Week, which saw the airport hand out 3,000 silver birch trees to staff, has won gold at the prestigious Green Apple Awards for environmental best practice.

It's the second year running the airport has picked up the top prize at the awards after winning gold in 2018 for its ongoing support of local foodbanks in Uttlesford, Essex and East Hertfordshire.

First UK airport trial of fully compostable security bags for passengers

Stansted Airport became the first UK airport to trial compostable bags for passengers carrying liquids in their hand luggage. If successful, the new product could replace the 11 million non-compostable plastic bags which are currently handed out in the terminal every year.

London Stansted worked closely with the Department for Transport and Civil Aviation Authority to approve the trial of the compostable bags for use in security. The trial was the result of ideas put forward by airport security colleagues who suggested that more sustainable options could be considered for security bags, and to encourage passengers to only take as many bags as they need for their journey.

£59 million baggage system upgrade progresses at pace

London Stansted has invested £59 million in a brand-new baggage delivery system, updating the huge network of conveyor belts, lifts and chutes underneath the main terminal which transports up to 30,000 bags every day.

The work is designed to coincide with the improvements to the airport's check-in areas as part of the on-going transformation project, and the installation of new hi-tech 'Standard 3' baggage scanners which are required under new EU regulations.

35+ Planning Application

Following the decision by Uttlesford District Council's planning committee not to award permission for the airport's planning application for 43 million passengers a year, the airport issued the following statement:

"From the outset, we have listened to local communities to put forward an application that delivers the benefits of growth and a comprehensive package of mitigation measures to benefit local communities.

"We are naturally disappointed that the Planning Committee has chosen to consciously ignore the recommendations of not only its own officers but also the additional advice it commissioned at significant cost to the taxpayer from independent technical experts and lawyers. The conclusions of this advice were clear that there should be no impediment to granting approval.

"We will now carefully consider the comments made by the Planning Committee before deciding our next steps."

New firefighter apprentices make history at London Stansted

Two women are blazing a trail at London Stansted after becoming the first female firefighters to join the ranks of the airport's fire and rescue service.

Hannah Inggs and Amber Popham, join Finn Edwards and Charlie Fry as the first intake of London Stansted's newly created airport firefighter apprentice scheme. The fab four sparked off their careers when they were officially welcomed into the service in early January and will now begin a 22-week training course before joining operational duties from June.

Surface access update

Mode	2015	2016	2017	2018	12 Month MAT
Private Car	36.74%	35.54%	36.40%	36.30%	33.23%
Bus & Coach	24.57%	22.95%	20.58%	18.99%	19.92%
Rail	25.12%	27.93%	30.22%	31.32%	34.30%
Hire Car	2.28%	2.30%	2.25%	2.11%	1.87%
Taxi	10.25%	11.10%	10.41%	11.09%	10.46%
Other	1.03%	0.18%	0.14%	0.18%	0.23%
Total Public Transport	49.69%	50.88%	50.80%	50.31%	54.21%

Source – CAA Passenger Survey Data Q3

The current CAA Passenger Survey data for the moving annual total for public transport mode share is 54.21%. Modal share shift to rail from private Car, which includes Kiss & Fly has been the main contributor to growth of public transport mode

share. The 2019 MAT data is unvalidated until the provision of the full calendar year surveys.

Bus & coach

National Express have undertaken trial to test the viability of operating electric coaches on their scheduled coach network at Stansted. The trial was a success and will move into another phase of testing in the coming months.

Construction works continue in the Airport Coach station with the provision of a new high-level canopy for bays 29-32 which will accommodate additional services into London and are due to complete during March.

From early April, Arriva will be commencing services to/from London that will serve Stratford and London Liverpool St. This will complement the services that are provided by Airport Bus Express and National Express, providing additional seats and capacity to/from key London destinations.

First Essex, in partnership with London Stansted Airport and Stansted Area Transport Forum, will shortly be introducing a full fleet of Euro 6 Double decked vehicles onto the Stansted-Southend X30 route. This is part of our strategy to ensure we have a high-quality bus network.

Car park operations

Brand new fleet of Mercedes Citaro buses are currently being built and be introduced to the Airports car park bussing operation in April and May this year. Real Time information screen to display new car park shuttle times are also being installed over the coming weeks that will further improve the guest journey to & from the car parks.

Staff transport

As part of the airport's wellbeing programme for staff, a fleet of airport pool bikes for all staff use will be introduced at Coopers End Car Park and Enterprise House. This will allow staff to use a sustainable transport choice to travel from the car parks to their work location. This introduction follows the recently constructed shared cycle/footpath linking Coopers End Car Park and Enterprise House.

Highways

A programme of resurfacing key airport roads and car parks has commenced which includes Express Set Down, Coopers End access junction to Takeley, Priory Wood Road and Round Coppice Road. Car Parks zones have gone through high level of ground maintenance to ensure guests have a high-quality car park product to use and improve the guest experience.



1. Stansted Airport Passenger Community Fund

The Stansted Airport Passenger Community Fund donates money (up to £1500) to local causes within a 20 miles radius of Stansted Airport. The money donated by the committee is raised from passengers' and staff's unwanted foreign currency which is collected in the terminal. Consideration is given to requests from sports clubs, pre-school nurseries, junior sports clubs, brownies, guides, clubs, elderly and animal charities.

Total funds available for 2019 are expected to be £40,000 with expenditure from January to September at £48,918.

Stansted Airport Passenger Community Fund has recently supported several bids including:

Forest Hall School	Funding to help to build a new dance studio flooring	Stansted Mountfitchet	£1,000
Quendon Bowling Club	Help to purchase a shed	Quendon	£250
Barnston Mens Shed	Funding to help purchase tools	Barnston	£250

2. Stansted Airport Community Trust



The Stansted Airport Community Trust supports capital projects which protect and enhance the social, economic and environmental well-being of the community within a 10-mile radius of the airport.

Expenditure from January to December 2019 was £157,895

The voluntary £50,000 donation for 2019 was paid to the Trust in June 2019 alongside the noise fines of £2,500 for 2018.

Stansted Airport Community Trust has supported several bids, including:

Widdington Playground	Playpark refurbishment	Widdington	£2,000
Saffron Walden Community Youth Football Club	Installation of 3-D football pitch	Saffron Walden	£3,000
Great Easton Primary School PTA	Creation of sensory space in school	Great Easton	£2,000

Ken O'Toole

Chief Executive

29 January 2020