London Stansted Airport Consultative Committee

October 2019 Airport Management Report

Air India to fly three times a week to Amritsar, London Stansted's first ever direct flight to India

The first ever scheduled flights to India from London Stansted will take off later this month with the launch of Air India's three-times a week service to Amritsar in the north west of the country. Flights start on October 31 and will be the only direct service between London and Amritsar, operated by state-of-the-art Boeing 787 Dreamliners offering business and economy classes.

Research shows London Stansted's catchment area is responsible for more than half of all UK demand to some of the world's most popular destinations.

According to new data from Skyscanner, over 50% of all UK searches for flights to top locations including Beijing, Hong Kong, New York and Tokyo originated from within the London Stansted catchment area.

Entitled 'Gateway to Growth', the report outlines destinations that the airport is targeting for long-haul growth in the coming years. Analysis of passenger data shows that many global cities, currently unserved by London Stansted, are already in high demand by passengers across its catchment area. These include Beijing; Boston; Delhi; Hong Kong; New York; Mumbai; Shanghai; Singapore; Tokyo and Washington

The demand is particularly strong for business and first-class travellers within the region who want to access these top long-haul destinations. Well over half (56%) of all UK searches for business and first-class flights to these locations originated from within the London Stansted catchment area, according to Skyscanner data. 61.2% of all UK searches for Business and First-class flight tickets to New York originated from the London Stansted catchment area, with Mumbai (59.6%) and Tokyo (58.5%) following closely behind.

Latest delivery to Uttlesford Foodbank helps airport top 15 tonnes of donations since 2017

A team of airport volunteers have dropped off the latest delivery of food and toiletries to the Uttlesford Foodbank in Saffron Walden for distribution to families in the area.

Unopened jars of Marmite, peanut butter and Harrods Jam are just some of the 15 tonnes of items donated by London Stansted to local foodbanks over the last two years.

The airport has teamed up with local foodbanks to donate items surrendered by passengers at airport security. They are sorted and transported by a team of airport volunteers to various locations across Essex, East Herts and Uttlesford.

New car park opens

London Stansted has officially opened its first multi-storey car park, the latest phase in its transformation project. The 2,700 space, six-storey car park is located within a short walking distance of the terminal and boosts the number of short-stay car parking spaces available at the airport.

Transport update

Mode share

Mode	2015	2016	2017	2018	2019	12 Month MAT
Private Car	36.74%	35.54%	36.40%	36.30%	35.06%	35.40%
Bus/Coach	24.57%	22.95%	20.58%	18.99%	21.26%	19.86%
Rail	25.12%	27.93%	30.22%	31.32%	30.67%	31.12%
Hire Car	2.28%	2.30%	2.25%	2.11%	1.77%	2.03%
Taxi/Minicab	10.25%	11.10%	10.41%	11.09%	10.89%	11.32%
Other	1.03%	0.18%	0.14%	0.18%	0.35%	0.27%
Total Public Transport	**49.69%**	**50.88%**	**50.80%**	**50.31%**	**51.93%**	**50.99%**

Source: CAA Surveys

Public transport mode share is currently 50.99%, with rail continuing to lead the way with 31.12% mode share.

The roll out of the new Stadler rolling stock for Stansted Express will occur during 2020. The new Bio-mode stock has already been introduced along the Norwich to Cambridge routes.

The new Norwich to Stansted service will be introduced as part of the December 2019 timetable changes and the service will be operated with the new bi-mode rolling stock.

As part of the new scheduled coach operations, works are planned to upgrade our coach station facilities. These works include a canopy extension to cover waiting concourse for Bays 29-32; construction of additional entrance door for Ticket office to improve passenger flow; development of additional back office facilities for operators to improve their operations and improvements to Terminal arrivals ticket desks to ensure all coach ticket options are in one location. These works will be completed by end of February 2020.

The new shared cycle/pedestrian link between Coopers End Staff Car Park and Enterprise House is now open and in use. The provides the opportunity for staff to walk or cycle between the two areas safely. We are in discussion with a corporate cycle provider to provide pool bikes for airport employees.

A new permanent traffic light-controlled crossing facility is being installed at the Airport College bus stop along Long Border Road to further improve safety for college students and visitors.

Community Relations

Stansted Airport Passenger Community Fund

The Stansted Airport Passenger Community Fund donates money (up to £1500) to local causes within a 20 miles radius of Stansted Airport. The money donated by the committee is raised from passengers' and staff's unwanted foreign currency which is collected in the terminal. Consideration is given to requests from sports clubs, pre-school nurseries, junior sports clubs, brownies, guides, clubs, elderly and animal charities.

Total funds available for 2019 are expected to be £40,000, with expenditure from January to September at £35,656

Stansted Airport Passenger Community Fund has supported a number of bids, including the following examples:

Thaxted Rainbows	Funding to help purchase Badges and Badge Books	Thaxted	£500
St Thomas More Primary School	Funding to purchase new laptops	Saffron Walden	£500
Molehill Green Community Group	Funding to help purchase a Defibrillator and cabinet	Molehill Green	£800

Stansted Airport Community Trust

The Stansted Airport Community Trust supports capital projects which protect and enhance the social, economic and environmental well-being of the community within a 10-mile radius of the airport.

Expenditure from January to September 2019 is £157,895

The voluntary £50,000 donation for 2019 was paid to the Trust in June 2019 alongside the noise fines of £2,500 for 2018.

Stansted Airport Community Trust has recently supported the following bids:

Villingale Village Hall	Refurbishment project to improve disabled access	Villingale	£2,785
Manor Fields School Association	Refurbishments of early years playground	Bishop's Stortford	£3,000
Stebbing Bowls Club	Clubhouse kitchen refurbishments	Stebbing	£2,000

Ken O'Toole

Chief Executive

22 October 2019