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STANSTED AIRPORT CONSULTATIVE COMMITTEE

MINUTES OF THE MEETING HELD ON 26 JUNE 2019 AT THE AEROZONE, STANSTED AIRPORT

ATTENDANCE

Chairman – Shena Winning*

Users of Airport

Freight interests (1) – David Leigh
Passenger airline companies (2) -
Business passengers (1) - Peter Odrich*
Passengers with (or with an interest in) restricted mobility - (1) Peter Lainson*
Non Business passengers (1) -

Local authorities

Braintree District Council (1) – Hylton Johnson*
East Hertfordshire District Council (1) – Andrew Huggins*
Epping Forest District Council (1) - Paul Stalker*
Essex County Council (1) – Simon Walsh*
Harlow District Council (1) – Danny Purton
Hertfordshire County Council (1) – Graham McAndrew*
Uttlesford District Council (1) - Neil Reeve

Organisations with a locality interest

Environmental interests (1) –
Hertfordshire Association of Local and Parish Councils -
Angela Alder *
Stop Stansted Expansion (1) - Brian Ross*
Commerce and Business interests (1) – Haydon Yates*
Tourism interests (1) –
Surface transport interests (1) – Rufus Barnes*
Uttlesford Association of Local Councils (1) - Jackie Cheetham*
Anthony Armon Jones*

Also present at the meeting

Frank Evans - Secretary and Technical Adviser to STACC*

Representing Stansted Airport Limited (STAL)

Ken O'Toole - Chief Executive*
Jonathan Oates - Corporate Affairs Director*
Jonathan Fowler - Customer Service and Security Director*
Aboudy Nasser - Commercial Director*
John Twigg - MAG*
Alistair Andrew - MAG*

Department for Transport
Ian Greene*

1. a. Apologies for Absence and Deputising Attenders

Danny Purton; Angela Alder; Luke Petherbridge; David Leigh and Neil Reeve.

b. Retiring Members

Rufus Barnes, Peter Odrich, Gary Jones and Keith Artus

The STACC Chairman and the STAL CEO paid tribute to the valuable and long service given. In particular it was not that Peter Odrich had served for over 20 years on the Committee and Rufus Barnes for 9 years

2. Election of Committee Chairman

The Committee **AGREED** that Shena Winning should be re-elected as Chairman for 2019/20.

3. Election of Working Group Chairmen

a. <u>User Experience Group</u>

The Committee **AGREED** that Graham McAndrew be elected as the new Chairman of UEG. The nomination was proposed by Peter Lainson and seconded by Angela Alder.

b. <u>Environmental Issues Group</u>

The Committee **AGREED** that Danny Purton be elected as the new Chairman of EIG. The nomination was proposed by Simon Walsh and seconded by Hylton Johnson.

c. Corporate Affairs Group

The Committee **AGREED** that the STACC Chairman should continue to chair this Group.

4. New Members

a. The Committee **AGREED** that the following be invited to serve on the Committee:

- John Pope (replacing Rufus Barnes as committee representative covering surface access issues);
- John McGill (Director - London Stansted Cambridge Consortium - covering business interests);
- David Rooke (Location Services Director - Invest Essex)
- Luke Petherbridge (Head of Public Affairs, ABTA replacing Julie Jones)

The Committee **NOTED** that the Secretary had also been advised of the following changes in local authority representation:-

- Cllr Neil Reeve would represent Uttlesford District Council replacing Keith Artus;
- Cllr Andrew Huggins would represent East Herts District Council, replacing Gary Jones; and
- If required, Cllr Tony Stowe would deputise for Cllr Huggins.

The Committee also noted that actions was in hand to identify new members covering airlines, environmental interests, tourism and education.

5. Appointment of Working Group members

The Committee **AGREED** that the composition of the Working Groups should remain unchanged for 2018/19. The Secretary and Technical Adviser had consulted Members and o Member has expressed a wish to effect a change.

6. Representation on Outside Bodies

a. Stansted Area Transport Forum

The Committee **AGREED** that John Pope and, where appropriate, the Secretary and Technical Adviser should represent STACC on this Forum.

b. NTKWG

The Committee **AGREED** that STACC should continue to be represented on this Group by an EIG representative (to be determined by the Working Group), the Secretary and Technical Adviser, and adviser Steve Bailes.

c. Aviation related Government Groups

The Committee **AGREED** that the Secretary and Technical Adviser should continue to represent the Committee on aviation related Government and Civil Aviation Authority Groups.

d. Stansted Airport Community Trust

Members **AGREED** that Brian Ross should continue to represent the Committee on this Trust.

7. Past Year

The Committee **NOTED** the report from the Secretary and Technical Adviser on the activities undertaken over the last year. These had included regular engagement on the STP project, resilience; land compensation; airspace developments including PBN routes; the airport's Noise Action Plan; aviation strategy; customer service strategy and disabled passengers. On the latter UEG had been appreciative of the new contractual arrangements negotiated by the AMT would contribute to improved services and facilities for disabled passengers.

8. 2019/2020 STACC Budget

The Committee **NOTED** the Chairman's report and **APPROVED** the draft 2019/20 STACC Budget. Members stressed the need to proceed with a benchmarking study. It was noted that there had been several abortive attempts to finalise an appropriate study.

9. Conflicts of Interest

Members were invited to notify the Secretary of any potential conflicts of interest by email. The Secretary would then prepare a note for the Committee.

10. Meetings in 2020

The Committee would meet on the following dates in 2020:-

Wednesday 29 January
Wednesday 29 April
Wednesday 24 June
Wednesday 30 September

Quarterly Meeting

10. Public Question Time

None Received.

11. Minutes

The draft Minutes of the Committee meeting held on April 24th 2019 were **APPROVED** as a correct record.

12. Matters Arising

i. It was noted that at the previous meeting on 24 April the issue of other movements had been raised during the discussion on traffic statistics. The draft minutes record the following:-

" It was also noted that the figure for other movements had increased. It was suggested that it would be helpful if the situation could be clarified."

The airport subsequently had provided clarification on this issue. A copy of their response is attached to these minutes.

ii. It was noted that the Committee had submitted a response to the Government's consultation on its Green Paper on future aviation

strategy. The response had been prepared after discussion in STACC and CAG and circulated to all Members for comment.

iii. Any outstanding matters recorded in the Minutes of the previous meeting were considered elsewhere on the agenda.

13. Working Groups: Reports of meetings

The Committee **RECEIVED** and **ENDORSED** the Minutes of the following Working Group meetings held since the April 2019 meeting.

i. User Experience Group - 1 May 2019;
ii. Corporate Affairs Group - 15 May 2019

14. Route Development

The Airport Management Team updated the meeting on route developments. Whilst there was a short term downturn with Brexit softening demand, the long term view was very positive. Forecasts for demand for air travel indicated steady growth. Emirates would be operating a double daily service to Dubai from the beginning of July. SAS would be extending their service to cover destinations in Scandinavia in addition to Copenhagen. Longer term work was in demand to develop long haul services to the Far East, India and the US. Research indicated that there was strong demand from within the Stansted area for services not currently provided with travellers having to use less convenient SE airports eg Heathrow and Gatwick.

In discussion it was noted the increases in the number of passengers using the airport would need to be matched by surface access improvements. This affected all transport modes and action needed to be based on a government co-ordinated approach to be fully effective.

It was also noted that growth at the airport would need to be consistent with the Government's target of net zero emissions by 2050

15. Land Compensation

The Airport Management Team updated the Committee on progress. There had been about 500 claims with 450 residents represented by agents. A framework had been agreed with the four agents. 340 offers had been made with many acceptances. The airport had adopted a flex-

ible and sympathetic approach eg considering claims from former residents and claims affecting deceased relatives. A number of residents were pursuing their claims on an individual basis. The STACC Chairman noted the efforts made by the airport management team and advised that the Committee would continue to monitor the situation to help ensure prompt consideration and resolution of claims.

16. Airport Management Matters

The Committee **RECEIVED** the report of the Chief Executive and the accompanying traffic statistics. In particular it was noted that

- as regards passenger numbers, London Stansted had welcomed more than 2.57 million passengers in May to help the airport reach a new record annual total as over 28.47 million passengers passed through its doors, an increase of 7.3% on the previous 12 months.

- London Stansted had launched a new partnership with the armed forces by trialling a military placement scheme to provide serving personnel with civilian work experience at the airport.

- The airport had recently signed an agreement with Border Force that would ensure that all 30 E-Gates will remain open from midday to 0200, seven days a week, during the summer peak 1 July 2019 – 30 September 2019

17. Impact Study

The Chairman advised the Committee that action was in hand to determine next steps on the development of the study.

18. UKACCS Conference

The STACC Chairman advised that together with the Secretary and Technical Adviser she had represented the Committee at the UKACCs Annual Meeting on 12/13 June. The meeting provided a key opportunity to engage with other ACCs and compare experiences and help develop best practice. The meeting also received presentations from the DfT, ICCAN, the CAA and the CAA Consumer Panel. One theme to emerge was that all these organisations wished to liaise more closely with ACCs and the DfT agreed to develop supplementary guidance to assist this

The meeting had also received a report from the DfT on their response to the WHO guidelines on aviation noise. Government did not fully accept the recommendations and concerns about the methodology had been raised by academia. It was also important to treat environmental noise in the round and not just focus on aviation related noise. It was noted that Government had established an Interdepartmental Group on Cost and Benefits of Noise. This Group was due to meet in mid July and the DfT had agreed to update STACC on developments after the meeting had taken place.

19. Induction

The Committee **AGREED** that action be set in hand to develop an induction training package and Members consulted about possible dates for an induction day

20. Date of next meeting

October 2nd 2019 was **CONFIRMED** as the date of the next meeting.