

# STANSTED AIRPORT CONSULTATIVE COMMITTEE

Secretariat  
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## AGENDA

**STANSTED AIRPORT CONSULTATIVE  
COMMITTEE**

**Venue** Enterprise House, Stansted  
Airport

**Wednesday 20 April 2016**

**Meeting Room** Dove/Carvair

**Time** 2.00pm

**Secretary** **Frank Evans**

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*Could any Member unable to attend the meeting please let the Secretary know, if possible by 4.30 pm, on Tuesday 19 April*

*Could I also remind members of the need to advise [anna\\_perkins@stanstedairport.com](mailto:anna_perkins@stanstedairport.com) if they plan to use the staff car park*

## AGENDA

### 1. Welcome to new CEO

Welcome to Andrew Cowan on his appointment as the new Divisional CEO for Stansted Airport and express the Committee's appreciation for the constructive and open relationship with Andrew Harrison - the previous MD.

### 2. New Members, Apologies and Deputising Attenders

### 3. Public Question Time

### 4. Minutes

- i. To approve as a correct record the attached draft Minutes of the STACC Committee meeting held on 27 January 2016

## ii. Matters Arising

- Members are invited to comment on the London –Stansted - Cambridge Consortium event held at the airport on 11 February
- Provision of Statistics

Any outstanding matters recorded in the Minutes of the previous meeting will be itemised and considered elsewhere on the agenda.

## 5. Working Groups : Reports of meetings

1. To receive the Minutes and Notes of the following Working Group meetings held since the January Committee meeting:
  - i. Environmental Issues Group – 10 February 2016
  - ii. User Experience Group – 9 March 2016.

## 6. Airport CEO's report

To receive the attached report.

## 7. Customer Service Strategy

Karen Smart and the STACC Chairman to present a joint report.

## 8. Border Force

The UKBF will update the Committee on recent developments.

## 9. Express Set Down

The AMT to advise the Committee on recent developments.

## 10. Surface Access

The Committee is invited to endorse the attached response (prepared by UEG) to the current CAA consultation.

## 11. PRMs

The Committee is invited to note that the ongoing issue of assistance to PRM passengers will be further discussed with all interested stakeholders

## 12. UKACCS Annual Meeting

The Committee is invited to note that the Annual Meeting of the Liaison Group of UK Airport Consultative Committees will be held in Belfast on 8/9 June. The Chairman and Secretary and Technical Adviser will attend. The agenda has yet to be finalised but key is-

sues are likely to include PRM provision, surface access and local consultation about air-space changes. On PRMs, the Chairman is planning to inform other Committees about the problems experienced at Stansted and to ask about the position at their airports. This may reveal examples of best practice that could be adopted at Stansted

### **13. STACC Office Holders: Objectives/Job descriptions**

To consider the attached suggestions

### **14. Date of Next Meeting**

Members are invited to note that the next meeting of the Committee will be the Annual Meeting on 22 June

**Stansted Airport Consultative Committee  
April 2016**